



Colombia - Health Benefits

Provided through Seguros Bolivar, GEB's Network Partner in Colombia

Established in 1939, Seguros Bolívar provides a range of products for local and global organisations, including Group Individual Life, Group & Individual Health, Personal Accident and Workers' Compensation Insurance. Grupo Bolívar is the 3rd biggest economic group in Colombia and was the 2nd company the country established with 100% Colombian capital. Through a comprehensive range of insurance products and their strong believe in long-term relationships with their clients, suppliers and partners, Seguros Bolívar helps organisations to create a better-supported, healthier workforce.

Medical Plan Management

Key capabilities include:

- Comprehensive group benefits including coverage for Health, Life, and Accident;
- Available benefits include Outpatient, Inpatient, Dread Disease Cover, Pharmaceutical, Vision, Maternity and Dental for Employees and Dependants;
- Provider network of more than 500 medical providers, hospitals and specialists, offering access to direct payment arrangements;
- Network may be customised to suit client needs;
- Dedicated Network Management team to handle accreditation and relationship with medical providers;
- Patient steering to high quality, cost effective providers;
- Dedicated medical case management team, providing patient support, pre-authorisation for care, and treatment guidance before/during/after hospitalisation;
- 24/7 member service centre providing support for questions re: benefits, claims, billing;
- Online member portal for self-service access for claims submission and provider search.

Health & Wellbeing Programmes

In addition to group benefit coverage, Seguros Bolívar also offers a comprehensive range of health and wellbeing services designed to help members Stay healthy, Return to health after sickness or injury, and Manage chronic illness:

Stay healthy

- Nutrition & weight management programmes;
- Health Education, Information and workplace health campaigns on specific topics to help employees stay healthy;
- Health Checks / Biometric Screening as well as Executive Health Checks;
- Mobile health app supporting physical and mental health, nutrition management, maternity care, meditation, team step challenges.

Return to health

- Access to a Medical Second Opinion service providing medical consultation and treatment recommendations for complex cases;
- Telemedicine through a 24/7 health consultation platform providing access to clinical support via phone/video chat.

Colombia annual medical trend: 12.4% AON, 10.1% WTW, 11% Mercer (2024)

Note: capabilities vary by country and change periodically; for complete details on all current capabilities and programmes please contact your GEB representative. The information contained in this document is provided by Assicurazioni Generali S.p.A - Luxembourg Branch (the "Branch") for general information purposes only. While the Branch endeavours to keep the information up to date and correct, it makes no representations or warranties of any kind, express or implied, about the completeness, accuracy, reliability, sustainability, or availability concerning the document or the information, products, services, or related graphics contained in this document for any purpose. Any reliance placed on such information is therefore at the user's risk. GEBHEALTH/Colombia 02.01.2024