

Captive Services Map

New Business & Renewals

- **Renewal Meeting**
- **Captive Underwriting support & assistance** with established procedure of **central quote validation**
- **Captive Renewal Dashboard**
- **Activity Tracker**



Captive Management

- **Large Claim Review and Audit Support**
- **Central Account Servicing**
- **Service Level Agreement with Score Card**
- **Employee Benefits Knowledge Support** and high level **Risk Management advice**



Financial Services

- **Cash Call Provisions**
- Transfer of assets for **non-deposited reserves**
- **Reinsurance & Risk management protections**
- **Invoicing & Balance payment monitoring**
- **Returns on assets** ceded entirely to Captive



Data & Reporting

- **Quarterly or annual reinsurance reporting** provided via dedicated **Client Data Portal**
- **Summary Report** with overview of the performance of the best & worst countries
- **Surplus Protection reports** and documenting of individual cuts to Captive
- **Individual claims details** for all different lines of business
- **Detailed Medical reporting** including ICD 10 coding and **Disability reports**

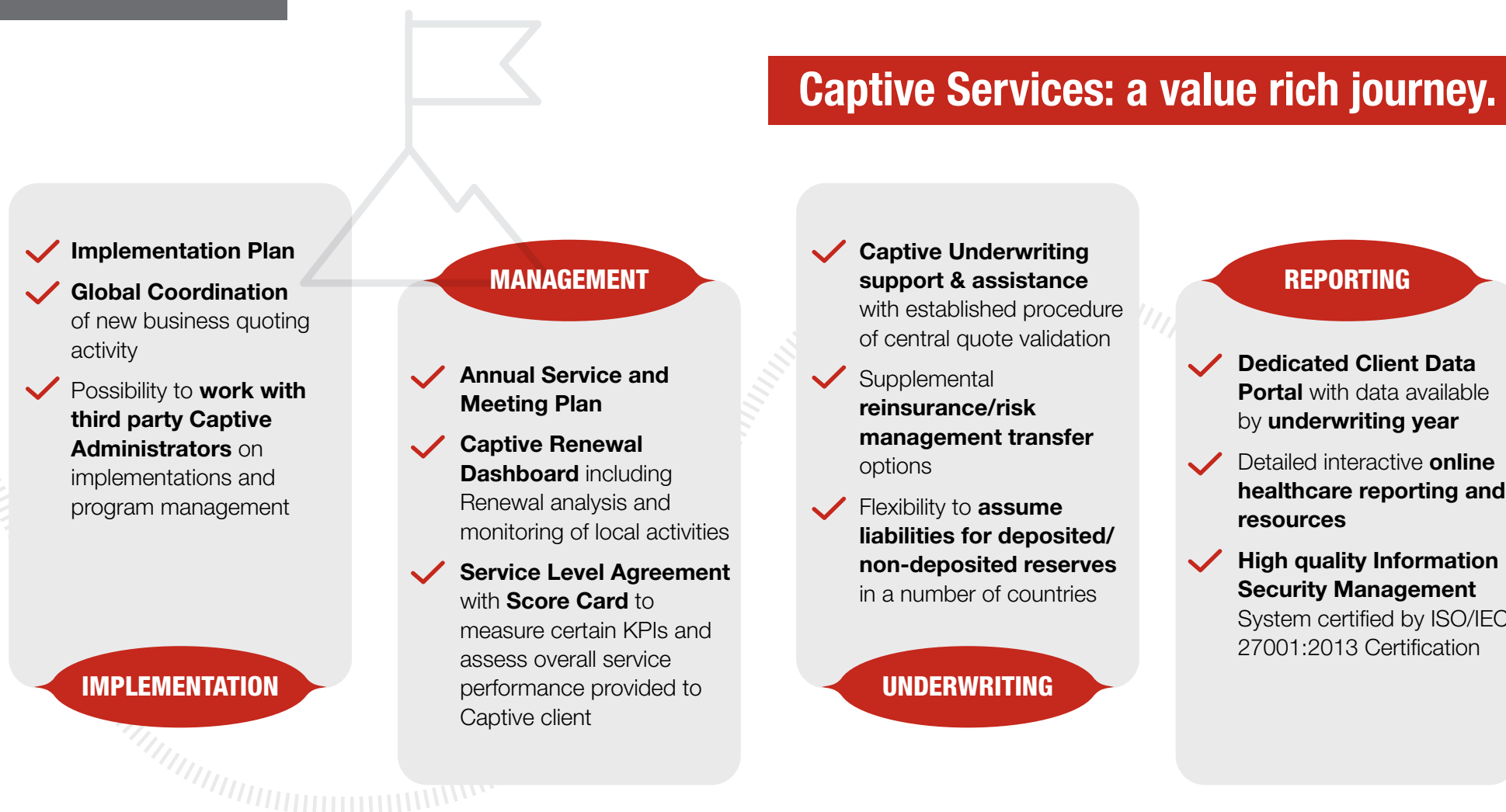


Health & Wellbeing Services

- **Dedicated Health & Wellbeing** team to assist clients
- **Global Medical Dashboard Reports** with interactive claim utilization and trend reports
- **Health Resource Centre** and **Digital Health Services**
- **Individualized meetings** with GEB's team of Health & Wellness experts giving advice and support, based on data analytics



Captive Services: a value rich journey.



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