GENERALI EMPLOYEE BENEFITS NETWORK

AT A GLANCE



The GEB Network is a global employee benefits platform that helps multinational corporates succeed by protecting and enhancing their human capital's physical, emotional & financial wellbeing.

Generali Employee Benefits (GEB) Network

> Value Proposition

Coordination of local expertise to support multinational corporations



Global presence, one point of contact

dedicated and best-in-class service teams to simplify the customer journey



Multinational approach and strong governance

to provide peace of mind and responsiveness across our extensive network



Technical and innovative mindset to unlock new opportunities

and answer evolving customers' needs

Digital data and information-sharing through value-added services and community

engagement

Generali Employee Benefits (GEB) Network

> Our Strengths

Committed to be your Lifetime Partner.

CONTENTS NAVIGATE WITH EASE



THE GEB NETWORK



COMPETITIVE KNOW-HOW





LIFECYCLE POOLING SERVICES MAP



CAPTIVE SERVICES MAP



MOBILITY SOLUTIONS



GLOBAL PRESENCE, ONE POINT OF CONTACT

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DEDICATED AND BEST-IN-CLASS SERVICE TEAMS TO SIMPLIFY THE CUSTOMER JOURNEY



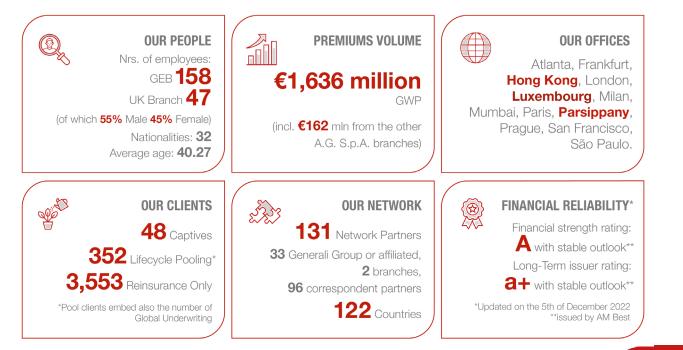
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THE GEB NETWORK

Key figures YE 2022

Generali Employee Benefits (GEB) **Network** is a business unit of <u>Generali</u> <u>Group</u>, that helps multinational corporates succeed by protecting and enhancing the physical, emotional & financial wellbeing of their human capital.

Established in 1966, GEB is now one of the world's leading employee benefits Network.



COMPETITIVE KNOW-HOW

We are in 122 countries globally, together with our 131 Network Partners

GEB Network Partners oura ✓ local insurers rankfurt London ✓ **top ranked** in their market ✓ recognized for their Par outstanding expertise and Parsippany high-quality services San Frank tlanta ✓ specialists in the employee Hong Kong Mumba benefits sector. **GEB** Network São Paulo Local service only **GEB** Offices & Desks

MULTINATIONAL APPROACH AND STRONG GOVERNANCE

TO PROVIDE PEACE OF MIND AND RESPONSIVENESS ACROSS OUR EXTENSIVE NETWORK



GLOBAL SOLUTIONS

Protecting your people, together

CENTRAL COORDINATION

Strengthening your core, together

- ✓ Dedicated to Medium size companies, min. requirements are 2 countries and a consolidated annual premium of EUR 100K
- ✓ **High-level servicing** within a simple contractual set-up
- ✓ Data flows and exclusive digital detailed annual report access, including benchmarking
- ✓ Access to Digital Health Services at preferable rates



GLOBAL UNDERWRITING

Boosting your governance, together

- ✓ Optimization per country and per line of risk depending on a combined ratios analysis
- ✓ Min. of EUR 3 Mio consolidated annual premium with heterogeneity requirements in terms of country and Medical cover weights
- ✓ Rates are usually guaranteed for 3 years, except for medical cover
- ✓ No protections neither central charges are applied



LIFECYCLE POOLING

Adapting to your pace, together

- ✓ Two pooling modes according to the Multinational size: Multiemployer (EUR 20K min.) and Standalone (EUR 1M min.)
- The Multiemployer mode is a full-stop loss while for the Standalone mode individual and global protections apply
- ✓ For the Standalone mode, bi-annual reporting is provided.
- ✓ A dividend is payable according to the pooling experience

CAPTIVE Going the extra mile, together

- Simplified solution starting from EUR 3M min. consolidated annual premium
- Enhanced solution, with additional servicing levels, accessible from EUR 5M min. consolidated annual premium
- Protections are offered separately: Surplus Treaty, Stop Loss Treaty, or Catastrophic Excess of Loss
- Collateral requirements depending on the risk concentration

LIFECYCLE POOLING SERVICES MAP

A value-rich journey

Implementation Management Renewals & New Business ✓Multinational Pooling ✓Central Account ✓Annual Meeting Responsible Team with Agreement (MPA) Network Partners & Regional ✓Employee benefits assistance Offices servicing the strategy and objectives set international client/consultant up with the client/consultant ✓Analysis of any new ✓Implementation Plan development quotation including based on a group of benchmarks/change in local priority countries mode are verified legislation/market practice ✓Global Coordination of ✓ Protection review if ✓Employee Benefits new business opportunities

✓Possibility to work with Consultants on implementations and program management

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Knowledge Support across the GEB Network and Risk & Underwriting Management

✓Flexibility in Terms & Conditions through the GEB Reinsurance model, including Benefits review, exclusions, etc.

✓Possible Service Level Agreement (Standalone)

✓ Underwriting support &

✓Analysis of possible prospects and pooling balance and

✓Minimum requirements per

relevant

✓Annual Pooling reporting including a detailed Excel data collection (Standalone) per Experience Year together with a summarised PDF report

Data & Reporting

✓ Standalone clients have access to data via the dedicated and interactive Client Data Centre. Possibility to review the history of the pooling experience over 5 years per country and cover.

✓ Access to GEB Country Insights (powered by Axco)

✓ Compliant & high-quality Information Security Management System ISO/IEC 27001:2013 certified ✓ Global economy of scale due to enlarging risk scope

Financial Services

✓Possible International Dividend

✓Optional reinvestment **Dividend in Employee** Wellbeing Services

✓ Financial impact on pooling through possible protections

✓No costs of implementation and no costs in case of cancellation

> ✓ Individualized meetings with GEB's team of Health & Wellness experts giving advice and support, based on data analytics (all modes)

✓ Dedicated Health & Wellbeing team to assist clients (all modes)

Health & Wellbeing

✓Global Medical Dashboard Reports with interactive claim utilization and trend reports (all modes)

✓ Health Resource Centre

✓ Preferential rates on **Digital Health & Wellbeing** services

CAPTIVE SERVICES MAP

A value-rich journey

Implementation							
	Management	Renewals & New Business	Data & Reporting	Financial Services	Health & Wellbeing		
 Retrocession agreement Employee benefits strategy and objectives set up with the client/consultant Implementation Plan based on a group of priority countries Global Coordination of new business opportunities Possibility to work with Consultants on implementations and program management Protections analysis and set up 	 ✓ Central Account Responsible Team with Network Partners & Regional Offices servicing the international client/consultant ✓ Employee Benefits Knowledge support and Risk & Underwriting advice ✓ Ad hoc Annual Service Planning ✓ On-demand tailored-made SLA (Service Level Agreement) ✓ Audit Support 	 ✓ Renewal Meeting (yearly or twice a year) ✓ Captive Underwriting support & assistance with the established procedure of central quote validation ✓ Activity Tracker and monitoring of local activities ✓ Captive Renewal Dashboard including Renewal analysis ✓ Disability reports 	 ✓ Quarterly or annual (if Simplified Captive) reinsurance reporting via the dedicated Client Data Centre ✓ Claims details as per reinsurance data ✓ Underwriting Year Data available from a large group of Network Partners ✓ Large Claims Review ✓ Summary of Country Coverage contracts (performance overview) ✓ Surplus Protection report of individual cuts to Captive (if opted-in) ✓ Stop-Loss Protection report of global losses removal (if opted-in) ✓ Access to GEB Country Insights (powered by Axco) ✓ Compliant & high-quality Information Security Management System ISO/IEC 27001:2013 Certified 	 ✓ Cash Call Provisions ✓ Possible cession for non- deposited reserves ✓ Reinsurance & Risk management protections ✓ Invoicing & Balance payment monitoring ✓ Returns on assets ceded entirely to Captive ✓ Financial statements on a quarterly basis including protections balances if any 	 Dedicated Health & Wellbeing team to assist clients Global Medical Dashboard Reports with interactive claim utilization and trend reports Health Resource Centre Preferential rates on Digital Health & Wellbeing services Individualized meetings with GEB's team of Health & Wellness experts giving advice and support, based on data analytics 		

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MOBILITY SOLUTIONS

Moving forward, together

Single point of contact for your globally mobile employees' protection.

GEB's dedicated International Mobility team specializes in offering tailored Employee Benefit solutions to multinational companies for their globally mobile employees and expatriates.

SOLUTIONS

- ✓ Group Life Insurance
- ✓ Group Accident Insurance
- ✓ Group **Disability** Insurance
- ✓ Group Health Insurance
- ✓ International Retirement & Savings



OUR OFFER

ONE BUNDLE SOLUTION

GEB International Mobility bridges the offer of GEB's Network Partners worldwide with the **needs of our stakeholders**, and proactively proposes the best solution with a holistic approach:

- ✓ One or multi-carrier arrangements
- ✓ Admitted and/or Non-Admitted



GEB's dedicated **International Mobility team** is available for any questions or support. Get in touch at <u>internationalmobility@geb.com</u> or find out more at <u>geb.com</u>.

REQUEST A QUOTE ON



EMPLOYEE BENEFITS

We've got your back

With you and your employees, beyond the working hours.

In today's dynamic and busy world, employee benefits have become an inextricable part of human resources and risk managers' practice. Not just the experienced staff but also the younger generations consider these now fundamental when looking at career moves and overall compensation.

Get in touch and find out

more at geb.com.

Disability

Savings





Health

Group Personal Accident

Travel & Vacation Rental EMPLOYEE-PAID BENEFIT

TECHNICAL AND INNOVATIVE MINDSET

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TO UNLOCK NEW OPPORTUNITIES AND ANSWER EVOLVING CUSTOMERS' NEEDS



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EGEB

Backed by the highest data privacy and protection standards, eGEB supports clients end-to-end.

eGEB further improves customer experience, and capabilities in underwriting, actuarial, and portfolio risk management activities.

This new ecosystem of applications fully integrated that can answer new market needs in terms of **compliance on data privacy, business continuity, and cybersecurity** and is also a paramount step to comply with **IFRS17 requirements**.

The eGEB programme will provide GEB with a state-of-art and integrated applications ecosystem:

- ✓ end-to-end processes automation is assured from the ingestion of information flows - provided by Network Partners to the reporting production for the client results;
- ✓ assured an improved data granularity and 20 times more computing power than the previous system.



REPORTING

Access to relevant data is what makes the difference in making the right decisions.

	CONTRACTUAL CURRENCY		INDIVIDUAL CLAIM DETAILS			TIMING	EXPERIENCE	OCCURENCE YEAR	CLIENT DATA CENTRE	MEDICAL REPORTING	DISABILITY REPORTING
CENTRAL COORDINATION	\checkmark	×	×	×	Annual	March	\checkmark	×	×	×	×
LIFECYCLE POOLING MULTIEMPLOYER	~	×	×	×	Annual	September	~	×	×	×	×
LIFECYCLE POOLING STANDALONE	~	~	\checkmark	×	Annual	June	\checkmark	×	\checkmark	~	×
GLOBAL UNDERWRITING	\checkmark	\checkmark	\checkmark	×	Annual	June	\checkmark	×	\checkmark	\checkmark	×
CAPTIVE SIMPLIFIED	\checkmark	\checkmark	\checkmark	\checkmark	Annual	May	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark
CAPTIVE GOLD & PLATINUM	~	\checkmark	~	~	Quarterly	30 or 45 days after the quarter	\checkmark	~	\checkmark	~	\checkmark

Digital Health Services

ECOSYSTEM OF PARTNERSHIPS

Support your employees' health & wellbeing, strengthen your global solution

PREVENTION & ASSISTANCE

SYMPTOM CHECKER powered by Sensely

HEALTH ENGAGEMENT PLATFORM powered by Dialogue (formerly TicTrac)

MENTAL HEALTH **RISK MANAGEMENT** powered by

FlourishDX

Implement best practices in workplace mental health using software that identifies and mitigates mental health risks in the workforce, trains line managers and provides employee mental health resources

Medical triage and direction to

platform that quickly assesses

employees with instant advice on

what care they need and how to

A customizable wellness platform

that uses behavioural science to

healthy behaviours, individually

help your employees adopt

and within teams

care via a virtual assistance

symptoms to provide your

access it.

CONSULTING & CARE

EMPLOYEE ASSISTANCE PROGRAMME powered by LifeWorks & Workplace Options

TELEMEDICINE powered by Europ Assistance

SECOND MEDICAL **OPINION** powered by Europ Assistance

Supporting all facets of wellbeing including mental, social, physical and financial through direct access to professional counsellors, educational resources and digital health tools

24/7 access to doctors and specialists via phone, video or chat with prescriptions and medication delivery subject to local regulations. Available in more than 27 countries

Providing expert medical advice from world leading specialists to advise patients on complex diagnoses and treatment options. **TRAVEL DOCTORS** powered by Air Doctor

CARE powered by EQL

FINANCIAL WELLBEING PLATFORM Powered by Fidelity Workplace Consulting

Search for doctors by location, specialty, and language to get an appointment at the click of a button, with minimal disruption to travel.

MUSCULOSKELETAL Receive medical triage and treatment for musculoskeletal conditions remotely, to avoid joint and muscle pain getting in the way of daily life.

> Global online assessment of your employee's budgeting, debt, savings and protection status, with educational content to improve their knowledge to take actions that improve their financial outcomes.

GEB's Digital Health Services can be purchased on a separate, standalone basis to provide global wellbeing solutions. or to address gaps in cover in specific regions. Preferred pricing is available, for more information please contact partnerships@geb.com.

HEALTH & WELLBEING SERVICES

Informed Solutions for Better Health

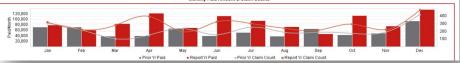
Medical risk management expertise, data insights, and innovative health products for the global workforce.

REPORTING, ANALYTICS & GUIDANCE

Global Dashboard Reports to supplement local reporting

- ✓ Reporting on approximately 40 countries, representing over 95% of GEB's portfolio premium volume
- ✓ Produced annually on Paid Claims (some ad hoc reporting available)
- ✓ Online, tabular, and interactive dashboard reports
- ✓ Country-specific data including utilisation KPIs, peak claims, age/gender profiles, benefit & diagnostic categories, provider network usage, stress indicators, and benchmark comparisons
- ✓ Year-over-year variances with root causes (e.g., Incidence, Frequency, Average Cost)







HEALTH RESOURCE CENTRE

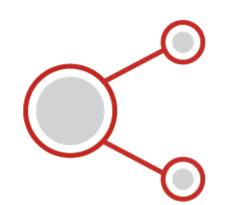
- ✓ Country Health Profiles
- ✓ Digital Health Services
- ✓ Access to global medical dashboard reports
- ✓ Multilingual Health Kits
- ✓ Podcasts & Webinars
- ✓ Health news from GEB

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For questions or support, contact GEB's dedicated **Health & Wellbeing** team via email at <u>health@geb.com</u>or learn more at <u>geb.com</u>.

DIGITAL DATA AND INFORMATION-SHARING

THROUGH VALUE-ADDED SERVICES AND COMMUNITY ENGAGEMENT



DIGITAL SOLUTIONS

Designed for clients and intermediaries

REQUEST AND MANAGE MOBILE BENEFITS QUOTES ONLINE ENOMAD | Be the captain of your journey





ONE PORTAL FOR REPORTS AND DASHBOARDS FOR OUR CLIENTS CLIENT DATA CENTRE | What it takes to fly your own plane

FOCUSED LOCAL INSIGHTS INTO BENEFIT NORMS AND PRACTICES COUNTRY INSIGHTS | Local EB focus, digitally accessible





COMMUNITY ENGAGEMENT

Connects, subscribe, learn, share, exchange, explore.

QUARTERLY UPDATES #GEBInsights





28 Sep 2022 / Events

CAPTIVE APÉRO IN PARIS

We are delighted to invite our French intermediaries to our Captive Apéro in Paris, a new event format focusing on Captive and entirely dedicated to the French market

READ MORE >

CONFERENCES & EVENTS #GEBEvents

READ MORE



24 Jan 2023 - 31 Dec 2023 / Events

LUX4CAPTIVES - THE SERIES

We are proud to launch our first meeting with the Captive community in Luxembourg. We designed a new event format to share best practices among peers and discuss innovative solutions a...

READ MORE >



24 May 2023 - 26 May 2023 / Events

GEB Global Conference 2023

We are looking forward to meeting again our Clients, Network Partners and Intermediaries in Milan.

EXCLUSIVE KNOWLEDGE #GEBPodcast

Tune into Mosaico, our new official podcast.

Mosaico brings together our insurance partners, connecting different capabilities into one harmonious global view.







THANK YOU, LET'S STAY CONNECTED

WITH YOU, WHEREVER YOU ARE

CONTACT US AT GEB.COM >

in 🖸

OUR OFFICES

Atlanta Frankfurt **Hong Kong** London **Luxembourg** Milan Mumbai Paris **Parsippany** Prague San Francisco Sao Paulo

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FINANCIAL WELLBEING >

MENTAL HEALTH STRATEGY >

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