

COVID-19 Global Resources



Supplemental, standalone services designed to support global employees in the Covid-19 crisis

Generali Employee Benefits (GEB) is working in co-operation with several leading providers of global healthcare services to facilitate access to standalone telemedicine, mental health (Employee Assistance Programme/EAP) counselling services, symptom assessment and data analysis tools for our clients.

Below you'll find a summary of global resources provided on a separate, standalone basis from your current plan. These services can provide a valuable complement to your existing benefit plans.

For more information and further assistance, please contact your GEB Account Team, or the GEB Health & Wellbeing Team health@geb.com, who can connect you directly with the service provider to discuss any associated costs, service details, and implementation for your group.

Personal Assistance & Telemedicine from Europ Assistance

EA offers access to 24X7 telemedicine consultation services in 17 countries including Argentina, Austria, China, Czech Republic, France, Germany, Italy, Poland, Portugal, Russia, Southeast Europe, Spain, Thailand, the UK, and the USA. Consultation service types vary by country and may include phone, video and/or chat consultations with physicians. Drugs may be prescribed following the teleconsult, if permitted by local regulations. EA also offers access to a proprietary online symptom checker.

Discounted pricing is available for GEB clients. Discount varies based on the size of the group and the scope of services.

About Europ Assistance

Europ Assistance (EA) has been a leader in the assistance industry since its founding in 1963. The EA Group is a division of the multinational Generali Group. EA provides medical, travel and roadside assistance products and services in over 200 countries

and territories, with more than 750,000 providers and 41 assistance centres.

Sources: <https://us.generaliglobalassistance.com/>
<https://www.europ-assistance.com/en/who-we-are/where-we-are>
<https://www.europ-assistance.com/en/what-we-do/health>

Mental Health Support (EAP) from LifeWorks by Morneau Shepell

LifeWorks is a total well-being solution providing employee assistance, HR communications, peer-to-peer recognition, financial education and community building tools. Our world-leading Employee Assistance Programme (EAP) gives its users immediate telephone access to specialised professionals in counselling, social work, psychology or human services 24/7. Employees can also get referrals to the LifeWorks extensive network of master's level clinical counsellors and affiliates for work/life issues as well as to other specialists such as financial and legal professionals.

Discounted pricing is available for GEB clients. Discount varies based on the size of the group and the scope of services.

About LifeWorks by Morneau Shepell

LifeWorks is a unified Total Employee Wellbeing solution that people everywhere love to use. Its mobile-first user experience and anytime, anywhere support services help improve employee wellness and increase productivity. The LifeWorks solution features an evolved Employee Assistance Program, communications and community feed, perks and savings, rewards and recognition, and a wellness program. Joining forces in 2018, LifeWorks and Morneau Shepell bring together the best user experience and clinical support to achieve complete mental, physical, social and financial well-being for people everywhere. With employees across North America, UK and Australia, LifeWorks by Morneau Shepell supports more than 37 million lives across 15,000 organizations around the globe.

Source: Lifeworks by Morneau Shepell

Online Symptom Checker from www.Sensely.com

The digital online health platform from Sensely enables users to check their symptoms and assess risk for COVID-19. Using a risk algorithm based on guidance from the UK's National Health Service, the tool is intended to:

- Reduce transmission of the virus by keeping potentially infected people out of hospitals and clinics;
- Provide digital screening that keeps call volumes at manageable levels, ensuring those that need care can receive it;
- Collects broad and more accurate data;
- Supported languages include English, French, Italian, German, Arabic, Spanish, Portuguese, Japanese, Traditional Chinese, Simplified Chinese, Russian, Polish, Dutch, Hindi, Thai, Bahasa.

Discount of 10% on the setup fee is available for GEB clients.

About Sensely

Sensely helps direct patients and health plan members to the healthcare resources they need, when they need them. Offering an avatar and chatbot-based platform, Sensely intelligently and safely connects patients with clinical advice and services. With offices in London and San Francisco, Sensely's global teams provide digital health solutions to insurance companies, pharmaceutical clients, and hospital systems worldwide. For more information please visit:

www.sensely.com.

Source: www.sensely.com

Data Modeling tools for COVID-19 from the Institute for Health Metrics and Evaluation (IHME)

IHME provides a COVID-19 data modeling/projection tool via <https://covid19.healthdata.org/projections>. This tool provides insights on mandated social distancing orders, estimated hospital use and estimated peaks in the COVID-19 curve.

Available at no cost; information accessible via <http://ihmeclientservices.org>

About IHME

The Institute for Health Metrics and Evaluation (IHME) is an independent population health research centre at UW Medicine, part of the University of Washington, that provides rigorous and comparable measurement of the world's most important health problems and evaluates the strategies used to address them. IHME makes this information freely available so that policymakers have the evidence they need to make informed decisions about how to allocate resources to best improve population health.

Source: <http://www.healthdata.org/about> and ihmeclientservices.org