

Virtual Care Services from GEB Network Partners



Virtual Healthcare services to support employee health at a distance:
Telemedicine, Medication Delivery and Employee Assistance Programmes (EAP)

● = Yes ● = No

COUNTRY	PARTNER	Medical Insurer	Telemedicine	Added Cost?	Medication Delivery	Added Cost?	EAP	Added Cost?
Austria	Generali Versicherung AG	●	●	N	●	N	●	
Australia	MLC	●	●	Y			●	Y
Bahamas	Generali Worldwide GGH	●	●				●	Y
Bahrain	Bahrain National Life Assurance	●						
Bermuda	Bermuda Life Insurance Company Limited	●	● ¹	N	●		●	
Bulgaria	Generali Insurance AD	●	●		●		●	
Brazil	Sul America	●	●		●			
Canada	SunLife Canada	●	●	Y ²	●	N	●	Y
Cayman Islands	Generali Worldwide GGH	●						
Chile	Seguros de Vida Sura S.A.	●	●	N	●	Y	●	N
China	Generali China Non Life	●	●	Y ³	●	N	●	
Colombia	Seguros Bolívar	●	●		●	N		
Costa Rica	ASSA Compañía de Seguros	●	●	Y	●	Y	●	
Croatia	Generali Osiguranje d.d.	●	●				●	
Denmark	AP Pension	●						
Dominican Republic	Seguros Universal	●	●	Y ⁴				
Ecuador	Generali Ecuador	●	●		●		●	
Egypt	Egyptian Life Takaful Company	●	●				●	
El Salvador	ASSA	●	●		●	Y		
Finland	Local Tapiola	●	●				●	
France	Generali France	●	●	Y	●		●	Y
Germany	Central	●	●	Y			●	Y
Georgia	Aldagi							
Guatemala	ASSA	●	●	Y	●	Y		
Greece	Generali Hellas	●	●	Y ⁵	●		●	
Honduras	ASSA	●	●	Y	●			
Hong Kong	Assicurazioni Generali Hong Kong branch	●	launching Q2 2021	N	●		●	
India	Future Generali India	●	●		●	Y ⁶	●	Y
Indonesia	Generali Indonesia	●	launching Q2 2020	N	in development	Q3/Q4 2020	●	
Ireland	Utmost Paneurope	●	●				●	
Italy	Generali Italia	●	●	Y ⁷	●	Y	●	
Ivory Coast-Cameroon-Senegal-Burkina Faso-Mali	Saham	●	●					
Japan	Taiju Life (Mitsui Life Insurance Co Ltd.)	not full medical	●				●	
Jordan	Middle East Insurance Company	●	●		●		●	
Kuwait	Warba Insurance Co	●						
Luxembourg	Foyer	●	●		●			
Malaysia	Great Eastern Life Malaysia	●	●	Y	●		●	
Mexico	Seguros monterrey New York Life	●	●	N ⁸	●			

Virtual Care Services from GEB Network Partners

COUNTRY	PARTNER	Medical Insurer	Telemedicine	Added Cost?	Medication Delivery	Added Cost?	EAP	Added Cost?
Mobile/Intl Employees	GGH	●	●	N	● ⁹		●	N
New Zealand	AIA	●	●		●			
Nicaragua	ASSA	●	●		●			
Norway	DNB	●	●	N	●			
Pakistan	Jubilee Life Insurance Company Limited	●	●		●		●	
Panama	ASSA	●	●	Y	●		●	
Paraguay	Seguridad Seguros	●	●		●			
Peru	Rimca Seguros	●	●	N	●		●	
Philippines	Generali Philippines	●	●	N	●	Y	●	
Poland	Generali Poland	not full medical	●	Y ¹⁰	●			
Portugal	Generali Portugal	●	●	N	●	N	●	
Puerto Rico	Mapfre	●	●		●			
Romania	Generali Romania	●	●		●		●	
Russia	Ingosstrakh (medical business)	●	●		●		●	
Serbia	Generali Osiguranje	●	●				●	
Singapore	Great Eastern Life Singapore	●	●	Y			●	
Slovakia	Generali Poistovna A.S.	●						
Slovenia	Generali Zavarovalnica	●						
South Korea	Kyobo Life	not full medical	●					
Spain	Generali Espana S.A. Seguros Y Reaseguros	●	●		●		●	
Switzerland	Helvetia Switzerland	●	●				●	
Taiwan	Fubon	not full medical	●				●	
Thailand	Generali Thailand	●	●		●	Y	●	
Tunisia	Maghreb	●	●				●	
Turkey	Anadolu Anonim Turk Sigorta Sirketi	●	●	N	●		●	
Turkey	Andalou Hayat Emeklilik	●						
UAE	Oman Insurance Company	●	●		●		●	Y
Ukraine	PJSIC Ingo Ukraine (medical business)	●	●		●		●	
Ukraine	PJSIC «INGO Ukraine LIFE»	●						
United Kingdom	Bupa	●	●	N			●	
USA	Sun Life Financial	●	●				●	
Venezuela	Mercantil Seguros	●	●	N			●	
Vietnam	Generali Vietnam	●	● ¹¹				●	

1-Bermuda: local partner currently working with Bermuda Health Council to amend regulatory guidelines to permanently provide access to telemedicine services

2-Canada: Provincial governments provide telehealth services for free. Sun Life offers a virtual care service at an additional cost.

3-China: Using the telemedicine service creates a claim under Outpatient services.

4-Dominican Republic: from Jan 2021 only executive plans will include this service free of charge

5-Greece: Telemedicine currently available for individual plans; not yet available for groups

6-India: Cost varies based on the plan offered through the local insurer.

7-Italy: available via TPA WeLion

8-Mexico: nurseline providing medical guidance is available

9-Mobile/Intl employees: this service provides medication delivery between countries (cross-border shipments)

10-Poland: available as a standalone COVID-19 product, offered in cooperation with Europ Assistance

11-Vietnam: nurseline providing medical guidance is available

for more information on GEB's health & wellbeing capabilities visit www.geb.com/health-wellbeing

Please note: 1) This document will be continually updated with new information as it becomes available. Blank spaces in the grid above indicate that information is still being sought from the local partner; 2) Capabilities vary by country and policy and may be subject to change. For further details on current capabilities and any associated costs, please consult your local policy, local insurer, or GEB Account Team.