

EL SALVADOR

GEB Network Partner:
ASSA Compania de Seguros

HEALTH BENEFITS

Established in 2009, Assa El Salvador offers a comprehensive range of products including group Health, Life, Disability and Accident insurance. Assa El Salvador is part of the Assa Group, a leading provider of insurance products for over 80 years throughout the Panamanian and Central American markets.

MEDICAL PLAN MANAGEMENT

Key capabilities include:

- Comprehensive group benefit products including coverage for Health, Life, Disability and Accident;
- Available benefits include Outpatient, Inpatient, Pharmaceutical and Maternity for Employees and Dependants;
- Provider network of hospitals and specialists, offering access to discounted services and direct payment arrangements;
- Network may be customised to suit client needs;
- Dedicated Network Management team to handle accreditation and relationship with medical providers;
- Patient steerage to in home medical care alternative is available;
- An online claims portal where Assa network hospitals/specialists can confirm coverage and submit claims for reimbursement;
- A member app to check benefits and submit claims;
- Dedicated medical case management team, providing patient support, pre-authorisation for care, and treatment guidance before/ during/after hospitalisation;
- 24/7 member service centre providing support for questions about benefits, claims, billing;
- Telemedicine through a 24/7 health consultation platform providing access to clinical support via phone/video chat for medical advice and information.

HEALTH & WELLBEING PROGRAMMES

In addition to group benefit coverage, Assa Compania de Seguros also offers a comprehensive range of health and wellbeing services designed to help members *Stay healthy, Return to health after sickness or injury, and Manage chronic illness*:

Stay healthy

- Workplace Vaccination Programmes, including Influenza, Rota Virus, PCV, MMB, Meningitis, HPV, Whooping Cough and Yellow Fever;
- Workplace health events;
- Health Checks / Biometric Screening and Executive Health Checks;

Return to health

- Telemedicine through a 24/7 health consultation platform providing access to clinical support via phone/video chat for medical advice and information.

