

GREECE

GEB Network Partner: Generali Hellas

HEALTH BENEFITS

Generali has been active in Greece since 1886 and today Generali Hellas is the country's 6th largest insurer, with over 290,000 clients and nearly 300 employees.

Generali Hellas offers comprehensive insurance solutions for the local market including Life, Health, Property and Auto insurance. Programmes are available for small businesses as well as large corporate groups.

MEDICAL PLAN MANAGEMENT

Key plan management capabilities include:

- Group Life, Group and Individual Medical products;
- Available benefits include Outpatient, Inpatient, Dread Disease Cover, Daily Cash Allowances, Pharmaceutical and Maternity for Employees and Dependants;
- Medical plans may be customised to include member cost-share components such as co-insurance, deductibles and co-payments;
- Provider network offering access to discounted pricing and direct payment arrangement;
- Provider network can be tailored to suit client needs;
- Dedicated network management team focused on credentialing, monitoring, cost containment;
- Patient steerage to high quality and cost effective care;
- Dedicated medical case management team, providing patient support, treatment and post-hospitalisation guidance;
- Online member portal for self-service access to benefit details, claims tracking and provider search by location and specialty;
- 24/7 Member service centre for questions about benefits, claims and billing.

HEALTH & WELLBEING PROGRAMMES

In addition to group benefit plans, Generali Hellas also offers clients a range of health and wellbeing programmes designed to help members *Stay healthy, Return to health after sickness or injury, and Manage chronic illness*:

Stay healthy

- Health screening, risk assessment, biometric testing provided through onsite nurses and/or through digital kiosk;
- Executive healthchecks;

Return to health

- Medical Second Opinion services for consultation on complex care, including treatment alternatives;

Manage chronic illness

- Medical case management to identify treatment/health maintenance alternatives for chronic conditions, and support members before/during/after hospitalisation.

