

# HONG KONG

GEB Network Partner:  
Generali Hong Kong Branch

## HEALTH BENEFITS

Assicurazioni Generali S.p.A - Hong Kong Branch (Generali Hong Kong) has been active in the market since the 1970s and offers a comprehensive range of employee benefit solutions, including group medical, travel medical and group life insurance to local companies and multinational affiliates in Hong Kong.

### MEDICAL PLAN MANAGEMENT

Key plan management capabilities include:

- Available benefits include Outpatient, Inpatient, Daily Cash Allowances, Pharmaceutical, Vision, Maternity and Dental for Employees and Dependants;
- Highly-tailored plan design with adjustable limits on hospital, surgical, maternity, outpatient, dental and other coverage;
- Individual medical plans for top-up to existing group coverage, and/or conversion from group health plans when changing jobs or entering retirement;
- Ability to customise member cost share contributions such as deductibles, co-payments and co-insurance with out of pocket maximum limits;
- Direct payment arrangements and discounts with an extensive network of medical providers including doctors, specialists and the leading private hospitals;
- Ability to customise provider network for clients, including contracting with new, preferred providers in key locations/specialty areas;
- 24/7 Member service centre providing assistance with benefit questions and payment arrangements; 24hour global emergency medical assistance;
- Online member portal and mobile app for self-service access to benefit details, utilisation information, claims submission, reimbursement status, claims history, e-forms, and provider search by location and specialty.

### HEALTH & WELLBEING PROGRAMMES

Generali Hong Kong also offers clients access to a range of health and wellbeing programmes designed to help members *Stay healthy, Return to health after sickness or injury, and Manage chronic illness*:

#### Stay healthy

- Workplace health campaigns and events;
- Workplace vaccinations. Available Vaccinations include Influenza, Rota Virus, Pneumococcal, MMB;

#### Return to health

- Remote medical consultations with physicians via telemedicine partner *Teladoc*. Telemedicine services are offered free of charge to members;
- Access to mental health support service hotline via Telemedicine service during business hours;
- Health lectures at client offices focused on maintaining overall physical wellbeing;

#### Manage chronic illness

Health lectures at client offices focused on managing chronic illnesses.

