

# Telemedicine for GEB clients

We are pleased to introduce Telemedicine services for GEB clients offered through **Europ Assistance (EA)**, a division of Generali Group. These services can be purchased on a separate, stand-alone basis and are designed to complement the local benefits and wellbeing services offered through GEB's local Network partners. Preferred pricing is available for GEB clients.



**“ Telemedicine from Europ Assistance provides valuable triage and treatment services, helping GEB clients to support the health of their global workforce at a distance ”**

Eric Butler, Director Global Health & Wellbeing  
Generali Employee Benefits

## About Europ Assistance

Europ Assistance (EA) has been a leader in the assistance industry since its founding in 1963. The EA Group is a division of the multinational Generali Group. EA provides medical, travel and roadside assistance products and services in over 200 countries and territories, with more than 750,000 medical providers and 41 assistance centres.

## 24X7 Telemedicine provides:

- Services available in 25+ countries;
- Virtual ‘triage’ through an interactive chatbot to collect patient symptom information;
- Appointment scheduling with recommended providers across 10+ specialty practice areas; availability of specialists varies by country;
- Teleconsults offered via phone, video or chat to discuss symptoms and treatment options; teleconsult service types vary by country;
- Drugs may be prescribed following the teleconsult, if permitted by local regulations;
- Consultation summary provided via email after digital appointment;
- Apps can be customised/co-branded;
- Promotional materials provided to help employers drive patient awareness, engagement and utilisation;
- Utilisation reports and patient feedback provided on a quarterly basis.

For more information on Telemedicine services, please visit the Digital Health Services page on [geb.com](http://geb.com) or contact [health@geb.com](mailto:health@geb.com)

