Founded in 1994, JSIC INGO Ukraine provides comprehensive insurance solutions for corporate and retail clients. The company offers group and individual Health, Life, Accident/Disability, Travel, Automotive and Property insurance.

### **MEDICAL PLAN MANAGEMENT**

Key plan management capabilities include:

- Comprehensive group and individual benefit products including coverage for Medical, Life, Disability;
- Group Medical, Individual and Travel Medical plans available;
- Available benefits include Outpatient, Inpatient, Dread Disease Cover, Pharmaceutical, Vision, Maternity and Dental for Employees, their Dependants and other family members;
- Medical plans may be customised to include member cost-share components such as co-insurance and out of pocket maximum;
- National provider network offering access to discounted, direct payment arrangements;
- Networks can be tailored to suit client needs:
- Upon request, additional medical facilities can be identified and approached by the insurer for potential network contracting;
- Dedicated network management team focused on credentialing, monitoring, cost containment;
- A provider search engine where members can search providers by location and specialty;
- Patient steerage to high quality and cost effective providers;
- Dedicated medical case management team provides pre-authorization and support for patients before/during/after hospitalisation;
- Member service centre provides assistance with benefit questions, payment arrangements.

### **HEALTH & WELLBEING PROGRAMMES**

In addition to comprehensive employee benefit plans, JSIC INGO Ukraine also offers clients access to a range of health and wellbeing programmes designed to help members Stay healthy, Return to health after sickness or injury, and Manage chronic illness:

## Stay healthy

- Workplace healthchecks;
- Biometric screenings;
- Workplace vaccinations for Influenza, MMB and Whooping Cough;
- Onsite Health Lectures with health professionals on physical wellbeing;
- Fitness Coaching;
- Onsite Massage and Physiotherapy;

### Return to health

- Telemedicine/virtual healthcare for clinical support and condition/treatment guidance;
- Patient support before/during/after hospitalisation, including coordination of home healthcare, durable medical equipment, prescription drugs, etc;

# Manage chronic illness

 Ongoing medical case management to help patients identify treatment and drug therapy alternatives to better manage chronic conditions.

