

Lifelong changes start with everyday habits

Our new Ciao app is designed to help your employees build healthy behaviours one day at a time – whether they want to get fit, lose weight, reduce stress, improve sleep or just take better care of themselves.

It's completely free, and your members can easily sync it with their smartphones, wearable tech and fitness apps, pulling in data to get a clear picture of how they're doing. The app has been developed through rigorous research and tested with real people all over the world.



# Hi, Olivia! TIMELINE Steady! Balancing Meals with My Healthy Plate Your motivation is Lose Weight Share with followers

# A brighter future – for you and your members

It's good news for your members because it motivates them to reach their health goals – giving them the tools they need to succeed.

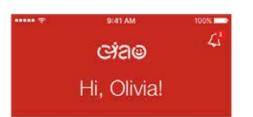
And it's good news for your clients because healthier employees mean fewer sick days, higher productivity and increased retention.



# **CIAO** helps members improve their health

# Your members are treated as individuals

Personalised data and content targets their specific needs and helps them develop and maintain healthier habits.

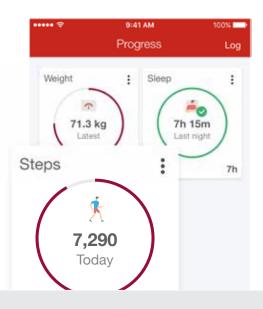




Video: Exercises you can do

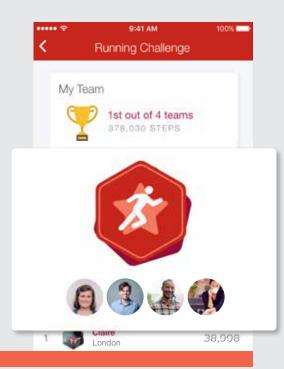
# Your members can set achievable goals

With regular progress updates your members can see how far they've come and how close they are to hitting their targets.



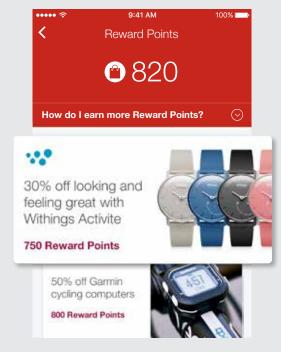
# Your members spur each other on

Being accountable to one another and competing in fun and friendly challenges motivates them to achieve more.



### Your members remain motivated

Using proven techniques, such as leader boards and reward points, members are encouraged and inspired. This feature can be included in a customised version of Ciao.



# **Key product features**

### **Monthly challenges**

Motivate members to get active by joining in regular challenges. These usually last a month and are designed to promote friendly competition and office culture.

There are 25 to choose from, including walking and running challenges, as well as seasonal tasks.

Smartphones and wearable tech measure distance covered or steps taken and this feeds in to the leader boards, so everyone can see how they're doing. At the end of the challenge, the winners are announced by email.

### **Action plans**

Members can commit to healthy lifestyle changes, building healthy behaviours that help them achieve their long-term goals. They can switch to a different habit at any point, marking it as complete, with the option to go back to it in future.

### **Articles**

Every day, your members will see personalised content that's targeted to their individual needs. Including health tips, advice and articles – tailored just for them.

### **Progress monitoring**

Members can set personal goals, such as 10,000 steps a day. The app will pull data automatically from their health and fitness trackers, or they can choose to enter it manually, earning up to 20 reward points a day.

### **Digital health journeys**

Members can access a host of information and engagement features designed to help manage chronic illnesses. The following programs can be added to the basic Ciao package: - Diabetes prevention - Diabetes (Type 2) management - Mental wellbeing - Smoking cessation - Healthy pregnancy.

# **Proven Results**

The key to it all is a genuine understanding of people's motivations. The app is based on continued research into the tools that lead to success, with input from a wide range of world-class behavioural science experts.

Every product feature is put through its paces in a test platform with real people and only the best make it into the live app. If something doesn't get results, your members will never see it.

### A proven approach to staying on track

Research shows that people are more likely to achieve their goals if they focus on one core area. When your members sign up, they'll choose their main motivation and the app will deliver targeted content and advice based on this chosen outcome, tailored to their personal circumstances.

Here are the health motivations members can pick from:



Get fit



**Reduce stress** 



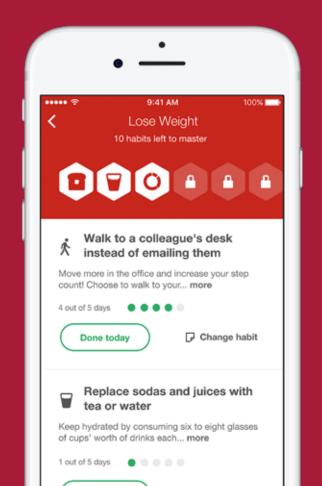
Lose weight

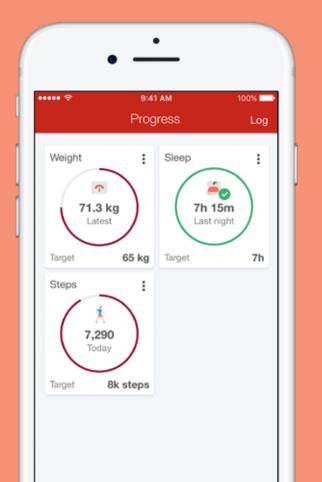


Sleep better



Live healthy





# Ciao's impact on health improvement:

- Daily steps: +25%

- Daily calories burned: +15%

- Distance per run: +22%

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- BMI reduced by -3.5% in first 8 weeks



# **Getting started is simple**

### Launching the product

A strong internal marketing plan is crucial to getting your members engaged with and using the app.

To help get the message across clearly and concisely, we'll provide a launch pack that you can customise in line with your brand guidelines - including emails, posters and flyers.



### **Accessing the product**

It's easy to download the Ciao app from Google Play or the App Store by searching for 'Ciao Wellness'. The app can be accessed from desktop computers, tablets and smartphones.





# Stay healthy Return to health Manage chronic illness

### **Generali Employee Benefits**

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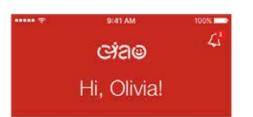
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Personalised data and content targets their specific needs and helps them develop and maintain healthier habits.

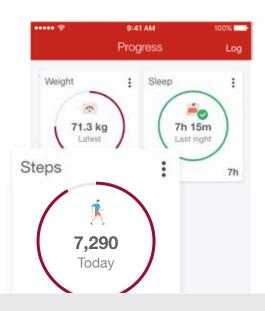




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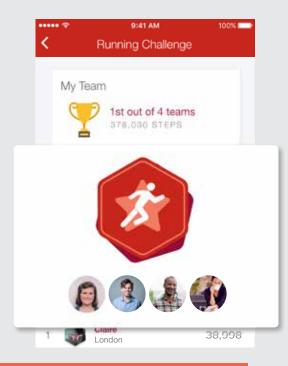
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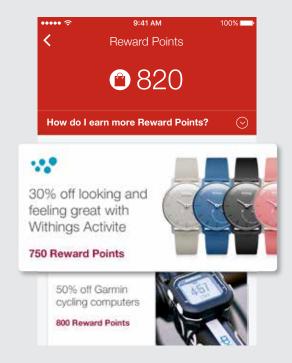
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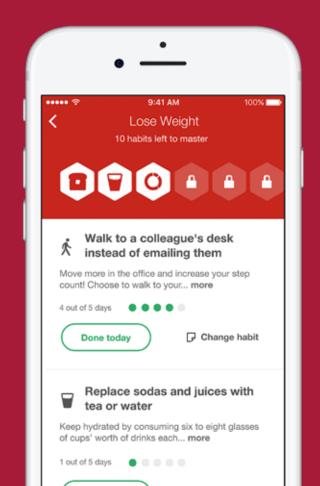
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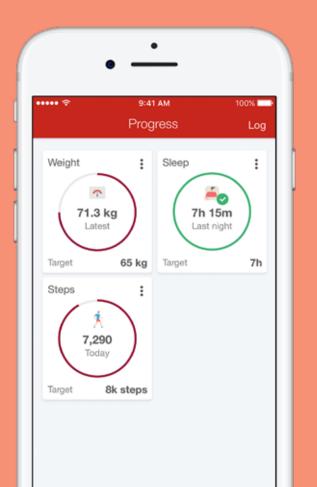


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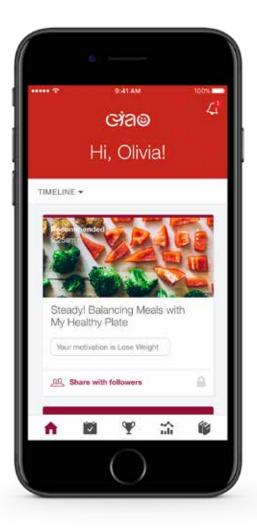
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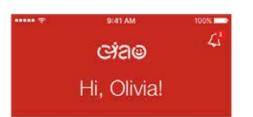
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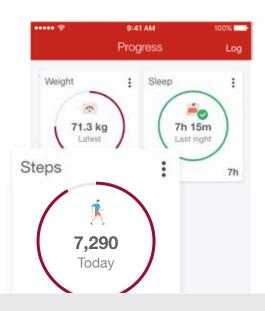




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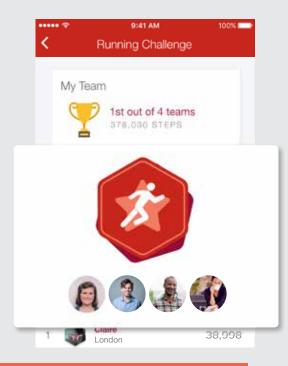
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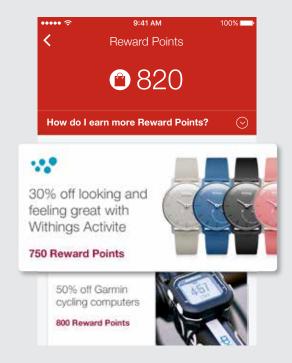
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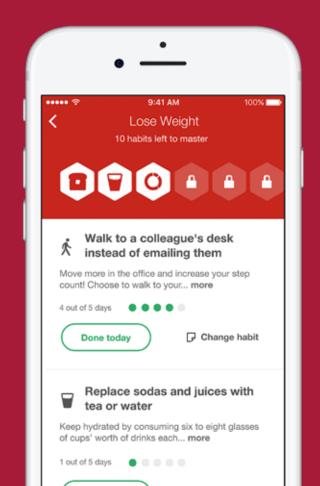
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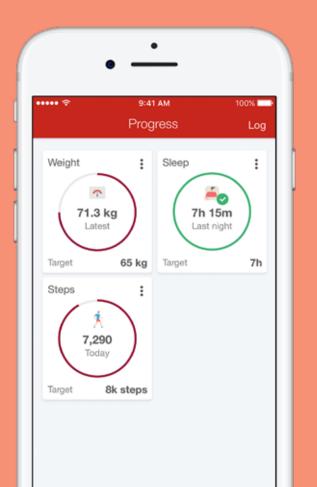


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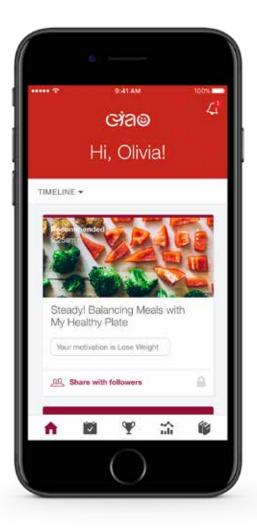
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