

GEB Network Partner: Generali Worldwide

BAHAMAS

Generali has operations throughout the Caribbean, offering a broad range of group health benefits products through its regional head office in Nassau, Bahamas.

MEDICAL PLAN MANAGEMENT

Key plan management capabilities include:

- Global and regional health plans may be customised to include member cost-share components such as co-insurance, deductibles, out of pocket maximum limits, and/or co-payments;
- National and international provider networks, offering access to discounted, direct payment arrangements in the Bahamas and among 2million+ providers around the world (including 550,000+ physicians/specialists/hospitals in the US);
- Dedicated network management team focused on credentialing, monitoring, cost containment;
- An online provider portal where network hospitals/clinics/physicians can confirm coverage and submit claims for reimbursement;
- An online member portal for self-service access to e-forms, benefit details, claims submission and tracking, reimbursement status, e-medical card, provider search engine;
- Member service centre, including emergency evacuation support 24/7, 365 days a year;

Bahamas annual medical trend:8.9% AON; n/a WTW & Mercer (2020)

HEALTH & WELLBEING

In addition to comprehensive employee benefit plans, Generali Bahamas GGH also offers clients access to a range of health and wellbeing programmes designed to help members *Stay healthy, Return to health after sickness or injury, and Manage chronic illness*:

Stay healthy

- Employee Assistance Programme (EAP) available for mental health screening and treatment, financial and legal counseling;
- Customised health lectures and health education materials designed to address specific group disease trends/health concerns;
- Workplace health screenings, including biometric screenings, vaccinations, health risk assessments, executive health checks, onsite nutritional counseling;
- Mobile healthapp (BRIA) with information on physical health and wellbeing, group fitness challenges;

Return to health

- Medical case management to identify treatment alternatives and support members before/during/after hospitalisation;

Manage chronic illness

- Personalised health coaching and medical case management to help members assess treatment options and manage their chronic conditions.



Note: capabilities vary by country and change periodically; for complete details on all current capabilities and programmes please contact your GEB representative.