

GEB Network Partner: Generali Worldwide GGH

# CAYMAN ISLANDS

Generali has operations throughout the Caribbean, offering a broad range of group health benefits products through its offices in Georgetown, Grand Cayman and Nassau, Bahamas.

## MEDICAL PLAN MANAGEMENT

Key plan management capabilities include:

- Global and regional health plans may be customised to include member cost-share components such as co-insurance, deductibles, out of pocket maximum limits, and/or co-payments;
- Access to an international provider network, offering access to discounted, direct payment arrangements among 2million+ providers around the world (including 550,000+ physicians/specialists/hospitals in the US);
- Dedicated network management team focused on credentialing, monitoring, cost containment;
- An online provider portal where network hospitals/clinics/physicians can confirm coverage and submit claims for reimbursement;
- An online member portal for self-service access to e.forms, benefit details, claims submission and tracking, reimbursement status, e.medical card, provider search engine;
- Member service centre, including emergency evacuation support 24X7, 365 days a year;

## HEALTH & WELLBEING

In addition to comprehensive employee benefit plans, Generali Worldwide GGH also offers clients access to a range of health and wellbeing programmes designed to help members *Stay healthy, Return to health after sickness or injury, and Manage chronic illness*:

### **Stay healthy**

- Access to online health content, quarterly newsletters;
- Workplace health campaigns, health fairs, health checks including biometric screening, health risk assessments;
- Executive healthchecks;
- Mobile healthapp (BRIA) with information on physical health and wellbeing, group fitness challenges;

### **Return to health**

- Employee Assistance Programme (EAP) available for mental health screening and treatment, financial and legal counseling;
- Nutritional counseling/weight management, discounts on gym memberships;

### **Manage chronic illness**

- Medical case management to identify treatment/health maintenance alternatives for chronic conditions, and support members before/during/after hospitalisation.

