



GEB Network Partner: Generali China Life

CHINA

Generali China Life Insurance Co., Ltd (GCL) was founded in 2002 as a joint-venture between Assicurazioni Generali S.p.A. (Generali) and China National Petroleum Corporation (CNPC - equity interest later transferred to CNPC Capital Company Limited).

This was the first joint-ventured insurer approved by the Chinese Government after China joined the World Trade Organization (WTO).

Currently, the registered capital of GCL is 3.7 billion RMB and total assets are almost 60 billion RMB*, making GCL one of the largest joint-ventured life insurers in China.

GCL provides a comprehensive range of insurance plans, including life, accident, health and investment insurance, as well as group employee benefit plans.

GCL has more than 2,000 corporate clients, including many Fortune 500 companies.

GCL is headquartered in Beijing with 14 branches located in: Beijing, Shanghai, Guangdong, Jiangsu, Shenzhen, Liaoning, Sichuan, Shaanxi, Shandong, Heilongjiang, Hubei, Henan, Zhejiang, and Fujian province.

MEDICAL PLAN MANAGEMENT

Key plan management capabilities include:

- Comprehensive individual and group benefits available including coverage for Group Life, Medical, Accident and Group/Individual Critical Illness;
- Specific benefit limits (per benefit and/or annual limits) may be customised for local and high-end/expatriate plans;
- Plans may include member cost-share components, such as deductibles and co-payments;
- Pre-authorisation for certain services**;
- Pre-authorisation is provided by a dedicated customer service team that reviews appropriateness of care, patient coverage and eligibility;
- Telemedicine through *Chunyu Doctor*, a 24/7 health consultation platform with access to over 410,000 registered doctors. Members may consult doctors at any time via chat for medical advice and information on their health concerns;
- Direct payment arrangements** with over 600 level-3 public hospitals throughout China;
- Online provider** lookup available to find direct-pay facilities by location and/or specialty;
- Onsite hospital representatives** available to assist patients with payment issues and logistics planning during hospital stays and pre/post hospital discharge.

*as of December 31, 2017

**available for high-end expatriate plans

HEALTH & WELLBEING

In addition to comprehensive employee benefit plans, Generali China also offers clients access to a range of health and wellbeing programmes designed to help members *Stay healthy*, *Return to health after sickness or injury*, and *Manage chronic illness*:

Stay healthy

- Customised health lectures and health education materials designed to address specific group disease trends/health concerns;
- Workplace biometric health screenings;
- Vaccinations provided at local clinics;
- Worksite health clinics for individual consultations with healthcare providers;
- Online health risk assessment providing feedback on member health status, health concerns and information on how to improve overall health.

Return to health

Access to a **Medical Second Opinion** service from GCL's medical management team, providing medical consultation and treatment recommendations/alternatives for complex care. Provided at no additional charge for clients.

Manage chronic illness

Health & wellbeing coaching and individual member goal setting for improving ongoing health while living with chronic illness.

