

GEB Network Partner: Generali Hellas

GREECE

Generali has been active in Greece since 1886 and today Generali Hellas is the country's 6th largest insurer, with over 290,000 clients and nearly 300 employees. Generali Hellas offers comprehensive insurance solutions for the local market including Life, Health, Property and Auto insurance. Programmes are available for small businesses as well as large corporate groups.

MEDICAL PLAN MANAGEMENT

Key plan management capabilities include:

- Group Life, Group and Individual Medical products;
- Medical plans may be customised to include member cost-share components such as co-insurance, deductibles and co-payments;
- Provider network offering access to discounted pricing and direct payment arrangement;
- Provider network can be tailored to suit client needs;
- Dedicated network management team focused on credentialing, monitoring, cost containment;
- Dedicated medical case management team, providing patient support and treatment guidance;
- Online member portal for self-service access to benefit details, claims tracking and provider search by location and speciality;
- Member service centre for questions about benefits, claims and billing. Support available during extended business hours Monday-Friday.

Greece annual medical trend: 5.0% AON; 4.8% WTW; n/a Mercer (2020)

HEALTH & WELLBEING

In addition to group benefit plans, Generali Hellas also offers clients a range of health and wellbeing programmes designed to help members *Stay healthy*, *Return to health after sickness or injury*, and *Manage chronic illness*:

Stay healthy

- Health screening, risk assessment, biometric testing provided through onsite nurses and/or through digital kiosk;
- Executive healthchecks;

Return to health

- Medical Second Opinion services for consultation on complex care, including treatment alternatives;

Manage chronic illness

- Medical case management to identify treatment/health maintenance alternatives for chronic conditions, and support members before/during/after hospitalisation.



Note: capabilities vary by country and change periodically; for complete details on all current capabilities and programmes please contact your GEB representative.