

GEB Network Partner: Generali Hong Kong Branch

HONG KONG

Assicurazioni Generali S.p.A - Hong Kong Branch (Generali Hong Kong) has been active in the market since the 1970s and offers a comprehensive range of employee benefit solutions, including group medical, travel medical and group life insurance to local companies and multinational affiliates in Hong Kong.

MEDICAL PLAN MANAGEMENT

Key plan management capabilities include:

- Highly-tailored plan design with adjustable limits on hospital, surgical, maternity, outpatient, dental and other coverage;
- Individual medical plans for top-up to existing group coverage, and/or conversion from group health plans when changing jobs or entering retirement;
- Ability to customise member cost share contributions such as deductibles, co-payments and co-insurance with out of pocket maximum limits;
- Direct payment arrangements and discounts with an extensive network of medical providers including doctors, specialists and the leading private hospitals;
- Ability to customise provider network for clients, including contracting with new, preferred providers in key locations/specialty areas where possible;
- Member service centre providing assistance with benefit questions and payment arrangements;
- 24hour global emergency medical assistance;

Hong Kong annual medical trend: 8.1% AON; 8.3% WTW; n/a Mercer (2020)

- Online member portal and mobile app for self-service access to benefit details, utilisation information, claims submission, reimbursement status, claims history, e-forms, and provider search by location and specialty.

HEALTH & WELLBEING

Generali Hong Kong also offers clients access to a range of health and wellbeing programmes designed to help members *Stay healthy*, *Return to health after sickness or injury*, and *Manage chronic illness*:

Stay healthy

- Workplace health campaigns and events
- Workplace vaccinations.

Return to health

Health lectures at client offices focused on maintaining overall physical wellbeing.

Manage chronic illness

Health lectures at client offices focused on managing chronic illnesses.



Note: capabilities vary by country and change periodically; for complete details on all current capabilities and programmes please contact your GEB representative.