

GEB Network Partner: Generali Thailand

# THAILAND

Generali Thailand, established in 2002, has become one of the leading group life and health insurers in the local market, providing group employee benefits to over 1,000 local and multinational companies.

Generali Thailand is considered a trusted, financially stable insurance partner in the local market, providing clients with outstanding client service, competitive pricing and ongoing product/service innovation.

## MEDICAL PLAN MANAGEMENT

Key plan management capabilities include:

- Flexible plan design;
- Plans may be customised to include member cost-share components, such as co-insurance with annual maximum out-of-pocket limits;
- Pre-authorisation available through dedicated customer service team providing verification of coverage and eligibility at/before point of service;
- Member portal via mobile app (called GEN365) for self-service access to benefit details and network provider search by geography and specialty;
- Access to a nationwide provider network including hospitals and clinics, with discounts on prescribed medications and services.

Thailand annual medical trend: 13.9% AON; 9.2% WTW; n/a Mercer (2020)

## HEALTH & WELLBEING

In addition to comprehensive employee benefit plans, Generali Thailand also offers clients access to a range of health and wellbeing programmes designed to help members *Stay healthy, Return to health after sickness or injury, and Manage chronic illness*:

### **Stay healthy**

- Customised health lectures and health education materials designed to address specific disease trends/health concerns (topics include: maintaining good physical health, stress management, depression, nutrition);
- Workplace health screenings (including BMI, dermatology analyzer, bone densitometer);
- Worksite/near-site health clinics for individual consultations with healthcare providers;
- Vaccinations;
- Discounts on exercise equipment and healthy foods;

### **Return to health**

Health & wellbeing education/coaching for improving overall health.

### **Manage chronic illness**

Health & wellbeing coaching and education for improving ongoing health while living with chronic illness.



*Note: capabilities vary by country and change periodically; for complete details on all current capabilities and programmes please contact your GEB representative.*