

GEB Network Partner: Sun Life Financial

UNITED STATES

SunLife was founded in 1865 in Canada and expanded into the US in 1895. Today, SunLife Financial US is the sixth largest group benefits business in the U.S., with one of the broadest product portfolios in the industry.

Available products from SunLife include Group Life, Disability, Flexible/Voluntary benefits, Critical Illness, Accident, Cancer coverage, Hospital Indemnity cover and Dental/Vision benefits.

MEDICAL PLAN MANAGEMENT

Key plan management capabilities include:

- Group Life, Disability, Critical Illness, Accident products;
- Dedicated medical case management team, providing support for medical underwriting, pre-authorisation for services, and consultation with members to help understand their treatment before hospital admission;
- Member service centre providing support for questions about benefits, claims, billing. Support available during normal and extended business hours.

HEALTH & WELLBEING

In addition to group benefit plans, SunLife Financial also offers clients a range of health and wellbeing programmes designed to help members *Stay healthy, Return to health after sickness or injury, and Manage chronic illness*:

Stay healthy

- 24/7 access to Mental Health support, providing access to psychological counselling, mental health risk assessment;
- Online health content;
- Workplace health campaigns and health-fairs;
- Workplace ergonomics programme;

Return to health

- Disability management: Return to Work programme. Learn more:
Return to Work: <https://youtu.be/7JXJfK4J3l0>
Patient testimonial: https://youtu.be/rWRbVA-e_JM

Manage chronic illness

- Medical case management/high cost case management through dedicated team.

